Johnson Memorial Health Services

High Quality, Compassionate Healthcare.

Johnson Memorial Assisted Living Closure Frequently Asked Questions (FAQs)

This FAQ is intended to provide consistent and accurate information regarding the planned closure of Johnson Memorial Assisted Living. As the process continues, additional information may become available. This document will be reviewed periodically and updated as needed. If a question is not addressed here, please contact Johnson Memorial Health Services for additional information.

1. Why is Johnson Memorial Assisted Living closing?

After careful evaluation, the JMHS Board of Directors determined that continuing to operate Assisted Living is no longer sustainable. Factors considered included long-term occupancy trends, financial performance, operational challenges, and the organization's responsibility to ensure long-term sustainability while continuing to meet the healthcare needs of the community.

The decision was not made lightly and followed significant discussion and analysis by leadership and the Board of Directors.

2. When will the Assisted Living close?

The Board has authorized the closure process. The exact closure date will depend on the successful relocation of all residents and completion of required regulatory processes. JMHS is committed to ensuring every resident has an appropriate transition before operations conclude. The estimated closure date is 12/20/2026.

3. Is the hospital closing?

No, Johnson Memorial Health Services remains committed to serving the community through its hospital, clinics, Care Center, ambulance service, rehabilitation services, laboratory, imaging, and other healthcare programs. The closure affects only the Assisted Living service.

4. Is JMHS experiencing financial trouble?

No, Johnson Memorial Health Services continues to provide a broad range of healthcare services to the community. The decision to discontinue Assisted Living reflects the long-term sustainability of that specific service and the organization's responsibility to responsibly manage resources while maintaining access to high-quality healthcare.

5. What will happen to current residents?

Every resident will receive individualized transition planning. JMHS staff will work closely with residents, families, providers, and receiving providers to help ensure a safe and coordinated transition to their next residence.

6. Will residents have to leave immediately?

No, residents will remain in Assisted Living during the transition process while appropriate relocation plans are developed. JMHS is committed to providing adequate notice and assisting with each resident's move.

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7. Will JMHS help residents find another home?

Yes, JMHS staff will work individually with residents and families to identify available options and assist with the transition process.

8. Can residents choose where they move?

Yes, residents and their families will make the final decision regarding their future residence. JMHS will provide assistance and information but will not direct residents to any specific provider.

9. Will medical records transfer?

Yes, with the appropriate authorizations, JMHS will coordinate the transfer of necessary medical information to the receiving provider.

10. What does this mean for Assisted Living employees?

JMHS values every employee who has served Assisted Living residents. The organization is committed to communicating openly throughout the transition and making every reasonable effort to identify opportunities for affected employees within the organization.

11. Will employees lose their jobs?

Leadership and Human Resources will meet individually with affected employees to discuss available opportunities within JMHS. While placement into another position cannot be guaranteed, the organization is committed to supporting employees throughout the transition.

12. Will employee pay and benefits change?

This will depend on the position accepted and applicable organizational policies. Human Resources will review compensation, benefits, scheduling, and employment status individually with each affected employee.

13. Why doesn't JMHS just keep Assisted Living open?

The Board evaluated numerous factors before making its decision, including occupancy, financial sustainability, staffing considerations, facility utilization, and the organization's long-term strategic direction. After careful review, the Board concluded that closing Assisted Living was the most responsible course of action.

14. What will happen to the building?

The space will remain part of the Johnson Memorial Health Services campus and will most likely be utilized for a combination of clinical and non-clinical purposes.

Leadership and the Board intend to repurpose the area for future hospital-related operations. Specific plans have not yet been finalized and will continue to be evaluated following completion of the Assisted Living closure.

15. Has JMHS decided what departments will move into the space?

No, while the organization's strategic direction is to convert the area to hospital space, no final decisions have been made regarding specific departments, programs, or services. Additional planning and Board discussion will occur following completion of the closure.

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16. Will there be renovations?

Any future renovation or construction projects will be evaluated separately through the organization's normal planning and capital budgeting processes.

17. Was selling the Assisted Living facility considered?

No. JMHS believes the space can be better utilized to support our growing operational needs and future healthcare services. Keeping the space as part of the JMHS campus provides opportunities to expand and enhance services, allowing us to better serve the healthcare needs of our community.

18. Who should I contact with questions?

Questions may be directed to: Jake Redepenning, CEO

Phone: 320-312-2101

Email: jredepenning@jmhsmn.org

19. How will JMHS keep everyone informed?

JMHS is committed to providing timely, accurate, and transparent communication throughout the closure process. Information will be shared through resident and family meetings, employee meetings, written correspondence, email communications, the JMHS website, social media, news releases, and other appropriate communication channels.

As new information becomes available, the Frequently Asked Questions (FAQ) document may be updated to reflect the most current information.

20. Will there be a public community meeting?

Yes, Johnson Memorial Health Services plans to hold a public community meeting to provide information regarding the Assisted Living closure, explain the reasons for the decision, discuss the resident transition process, answer questions, and outline the organization's future plans for the space.

The meeting is intended to promote transparency, provide accurate information, and allow community members an opportunity to ask questions directly of JMHS leadership. Additional details regarding the meeting, including the date, time, and location, will be announced as they become available.