

March 30, 2021

Dear Township Board Representatives:

Thank you for your support of JMHS this past year! FY 2020, which begins for JMHS on 10/1/2019, started out on such a high note, having just completed our new Surgery Center and rounding out our Capital Building Project in January 2021. Then, the Covid-19 pandemic took over and significantly changed how healthcare was being delivered at JMHS, in our region, state, country, and even the world. This has not been an easy year, but the JMHS team has pulled together in so many ways – picking up many shifts to cover for those staff on quarantine, providing care while wearing PPE constantly, working in other departments, providing the quality-of-life lifeline for our residents and tenants during times of isolation and fear, working through a Covid-19 outbreak in our Care Center and Assisted Living, and much, much more. We had to close our Clinic and Surgery Center for periods of time during the Covid-19 pandemic, having to juggle very tight financials with trying to keep our staff motivated and supported. Planning and preparing to receive very sick patients, Covid-19 or otherwise, through our ER and Hospital with the added challenges of training and additional equipment needed to deal with advanced Covid-19.

That being said, as you will see in the attached "JMHS FY 2020 Achievements, our mission to "Provide high quality, compassionate healthcare close to home" remained at the forefront. We continued to adapt, support each other, and forge ahead. The community support has been amazing through it all. The food, candy, cards, donations, and words of encouragement have meant so much to us all, and lifted our spirits in the most trying of times. Thank you.

We have also attached the "JMHS FY 2020 Financial Summary", based on our audited financial statements which were approved by the JMHS Board of Directors on March 29, 2021. Our FY 2020 ended September 30, 2020, with the Covid-19 pandemic impacting financials for the 2nd half of the fiscal year.

In March 2021, our focus has shifted to attaining and administering Covid-19 vaccinations for our patients, residents, tenants, staff, and community. We are busy holding Covid-19 Vaccination Clinics, and have saturated our 65+ aged community members with those wanting the Covid-19 vaccine. Our Covid-19 Vaccination Clinics have gone so smoothly, due to the careful and detailed planning of the JMHS staff. It's been so nice to see the community excitement around the availability of the Covid-19 vaccine in our community. Currently, we are waiting on the MN Department of Health to transition to Phase 2, which would include 16+ aged individuals.

Operationally, we are starting to see increases in preventative Annual Wellness Exams, checkups, and screenings such as colonoscopies and mammograms. These preventative services are vital in keeping our community healthy, and we are vigorously adhering to infection control measures so our patients feel confident that it is safe to make these preventative appointments again. Surgeries that were previously postponed are now being performed. We have also had several new admissions into the Care Center. As we look forward to April and May, we are hopeful that the Covid-19 vaccines will be that important step forward with living beyond the Covid-19 pandemic – for our patients, residents, tenants, staff, and community. Thank you all for your continued support of JMHS.

Sincerely,

Stacey L. Lee, CEO/Administrator



Excellence in Healthcare. Everyday.

Johnson Memorial Health Services

Statement of Revenue, Expenses, and Changes in Net Position Fiscal Year End September 30, 2020 (audited financials)

	2020	2019
Operating Revenues	\$ 18,946,576	\$ 18,100,890
Operating Expenses	18,527,699	18,192,264
Operating Income (Loss)	418,877	(91,374)
Nonoperating Revenue (Expenses)	67,732	161,490
Revenue in Excess of (Less than) Expenses	486,609	70,116
Grants and Contributions for Capital Assets	140,993	174,183
Increase (Decrease) in Net Position	\$ 627,602	\$ 244,299

^{*}The full detailed audited financial statements are available upon request from cmbothun@jmhsmn.org

Financial Notes:

- The Organization's net position increased in each of the past 2 years with a \$627,602 or 3.56% increase in 2020 and a \$244,299 or 1.41% increase in 2019.
- The Organization reported an operating income of \$418,877 for the 2020 fiscal year and operating loss of \$91,374 for the 2019 fiscal year.
- Nonoperating revenues decreased by \$93,758 in 2020 compared to 2019.
- The Organization received a total of approximately \$141,000 in grants and contributions for capital assets in 2020. In 2019 and 2018, the organization reported approximately \$174,000 and \$390,000 in grants and contributions for capital assets.
- Total assets and deferred outflows of resources were approximately \$48.536 million at September 30, 2020, \$42.561 million at September 30, 2019 and \$42.781 million at September 30, 2018.
- Total liabilities were approximately \$30.281 million at September 30, 2020, \$24.935 million at September 30, 2019 and \$25.399 million at September 30, 2018.



FY 2020 Accomplishments

- JMHS Care Center served as a Clinical site for MN West nursing students (Oct 19)
- Nationally known Dementia speaker, Jolene Brackey, provided on-site training for Care Center Staff (Nov 19)
- I-Vantage Rural Hospital Recognized JMHS for Performance Leadership Award (Nov 19)
- Grand Opening of Clinic/Hospital Final Renovations (Dec 19)
- CMS Overall Five-Star Rated Care Center (Jan 20)
- Implemented Tele-Health Appts for patients. (April 20)
- MyCareCorner, JMHS new patient portal, offered to patients to view their personal health data (April 20)
- Upgraded to 3D Mammogram (May 20)
- Lac qui Parle Health Network added CCM Health and changed our name to River Valley Health Network (Aug 20)
- JM Foundation "Virtual" Golf Tournament held due to COVID-19 and raised \$6,000 for Lucas Machine (Aug 20)
- Completed JMHS' Community Health Needs Assessment with local Community Members (Aug 20)
- LIFT (Let's Invest for Tomorrow) Employee Fundraising Club raised \$19,000 for departmental requests (Sept 20)
- Educational video promos by JMHS Staff published on Social Media sites throughout FY 2020

• New Services & Medical Staff Providers:

- Swallow Studies offered at JMHS (Jan 20)
- Expanded the JMHS medical team with Amanda Paradis, FNP (Aug 20)
- Therapy Department expanded access and services by adding Rachel (Berglund) Hakanson, PT, and Justine Flattum, OT to the JMHS Therapy Team (Aug 20)
- JMHS Mental Health Team formed with Lisa Kuechenmeister, MS, LPCC Clinical Licensed Therapist; Deb Colon, PMHNP, Psychiatric NP; and Kelsey Tollefson, MSW LICSW Clinical Social Worker

Grants/Rebates:

- \$120,000 Capital Improvement Grant used to replace Hospital Broilers (Dec 19)
- \$104,000 Capital Improvement Grant used purchase Hana Table (surgical table for total hips) (July 20)
- \$70,000 in Energy Savings / Rebate from new construction lights and energy use throughout FY 2020

COVID-19:

- COVID-19 Incident Command activated and implemented to address COVID-19 pandemic (March 20)
- Established Drive-up COVID-19 Testing Site & Respiratory Clinic (April 20)
- o Implemented ZOOM/Facetime visits for both patients, residents, and tenants (April 20)
- o JM Foundation Annual Support Committee raised \$20,000 for COVID-19 Response Campaign (April 20)
- JMHS COVID-19 Isolation Unit approved by MDH (June 20)

• Care Center Activity Happenings:

- Care Center Masquerade Ball (Oct 19)
- Friendship Foundation established with residents (Jan 20)
- Culminating Event for Arts and Aging with Lucy Tolkheim (Feb 20)
- Care Center Carnival for residents & tenants (Sept 20)
- Kentucky Derby event for residents (Sept 20)