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 From the Administrator
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HealthLine

JOHNSON MEMORIAL HEALTH SERVICES



On October 1st Johnson Memorial Health Services (JMHS) purchased the neighboring assisted living facility, Prairie Meadows. Prairie Meadows and JMHS worked together on a purchase agreement with the

goal of having a smooth transition for both tenants and staff. JMHS began managing the facility in September, which helped with facilitating the transition.

In conjunction with the purchase the facility was renamed Johnson Memorial Assisted Living. With the acquisition, additional JMHS services are available to the tenants. For example, tenants are

now able to attend all planned activities in the JMHS care center.

Assisted Living provides the ideal homey atmosphere for those who no longer feel comfortable living on their own, but don't need the around-the-clock medical care and supervision of a care center. We provide tenants

with the opportunity to meet new friends, begin new hobbies and enjoy a worry-free environment.

The Johnson Memorial Assisted Living facility is

conveniently located next to the Care Center, Clinic, Hospital and Chapel, where services from various denominations are held weekly. Off the common dining area sits a beautiful sun room with space perfect for games, social functions and family visits.

Johnson Memorial Assisted Living offers 14 unfurnished

suites with four different room options to choose from. There are 12 single and 2 companion suites, with four of the single suites available with kitchenettes (without a stove).

For more information or to schedule a visit please contact Amanda at 320-769-2144.

Medical Staff

Ralph Gerbig, MD Chief of Staff



Jill Christie, FNP-BC Family Practice



Carla Lee, FNP-BC Family Practice



Julie Olson, FNP, PA-C Family Practice

Also Available for Appointments



Timothy Nealy, MD Family Practice

From the Administrator

At JMHS we work hard to provide quality health care to our community and it's nice to be recognized for our hard work and dedication. I am extremely pleased to announce that we have recently been recognized for providing excellent preventative health to our community. Minnesota Bridges to Excellence clinic recognized the for Excellence in Treatment of Patients with Depression. The Clinic was also awarded by



Kathy E. Johnson CEO/Administrator

Minnesota Department of Health for completing the pediatric immunization series in more than 90% of children two years of age. The hospital was recognized by iVantage Health Analytics as HealthStrong™ Award winner for Excellence in Patient Satisfaction; reflecting top quartile performance among all acute care hospitals in the nation. These accomplishments would not be possible without our dedicated medical staff and team of employees that sets JMHS apart from other healthcare facilities.

As we prepare for the opportunities and challenges ahead, we will continue to make decisions based on the needs of our patients and the community. We recognize that providing personalized care close to home is an integral part of creating an extraordinary patient experience. We look forward to serving you now and in the future.

Kathy E. Johnson

Board of Directors

Dan Fondell, Chairman

Dustin Citrowske

Carla Johnson

Ken Perkins

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George Thesing
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Beth Westby

JMHS Adds New In-house Services

The results of Johnson Memorial Health Services 2012 Community Needs Assessment showed that the community was looking to JMHS to provide Oncology and Chemotherapy services. In fact 82% listed cancer as the most serious health concern in our community. We heard your concerns and made plans to address them.

Oncology and Hematology Services

In June, we brought Oncology and Hematology services to our facility on a monthly basis. Dr. Homam Alkaied, from Prairie Lakes Cancer Center, specializes in the diagnosis and treatment of patients with cancer and blood diseases. His approach to cancer care is all encompassing, treating the whole human being. He believes in collaborative and collegial teamwork to deliver the best quality of care possible to patients.



Dr. Alkaied is board certified in Medical Oncology, Hematology, Internal Medicine and Geriatric Medicine. He completed his Hematology/Oncology fellowship at Staten Island University Hospital in Staten Island, New York, Dr. Alkaied also completed his Internal Medicine residency and Geriatric Medicine fellowship at Staten Island University Hospital. He completed

medical school at the Damascus University Medical School in Damascus, Syria.

In-house Mammography Services

In October, Johnson Memorial Health Services also brought mammograms in-house. Previously patients

had to travel outside in the various weather elements to a truck to have their mammography examination. Services were only available twice a month which made scheduling appointments very inconvenient for patients.

JMHS was able to make space in the facility for mammography and began offering the service twice a week instead of twice a month. Seasoned Registered Mammography Technologists Joni Gillespie and Robyn Cole are available to provide comfortable and caring exams.

Annual mammograms are so important to women's health. Up to 80% of women diagnosed with breast cancer do not have a family history of the disease. Each month JMHS will hold a drawing for \$20 in Dawson Chamber Bucks to mammography patients. We would like to thank Minnwest Bank, AGP, Strand Insurance Agency, Farmers Mutual Telephone Company, Lac qui Parle Oil Company and Breberg Agency for sponsoring the Chamber Bucks.

Chemotherapy Infusion Services

In 2009, when the new pharmacy in the hospital was built, the JMHS Board and Administration had the foresight to include space for an additional hood so that chemotherapy infusion treatments could be added to our list of services. We began to envision an Oncology Suite in 2012 when we hired our in-house pharmacist, Michelle Ross.

JMHS plans to begin offering Chemotherapy Infusion services in Spring of 2014. Before we can begin to offer these services we must purchase and install the hood for mixing the chemicals and also provide training to our staff. The nurses that will be providing the treatment will achieve an Assessment Based Certification by completing the Chemotherapy & Biotherapy course that is offered by the Oncology Nursing Society. They will also complete classes in Cancer Biology and Cancer Basics. In addition, they will get hands-on experience at Prairie Lakes Cancer Center in Watertown, SD. Our pharmacist will take an

Oncology pharmacy preparatory review course and will also receive hands-on training at Prairie Lakes Cancer Center.

To help with the cost JMHS has applied for a grant from the Minnesota Department of Health and will also be doing some fundraising through the JM Foundation.



Pictured: JMHS Radiology Team - Cindy Staab, Megan Lanoue, Joni Gillespie, Kelly Wente, Trish Elliot

ePharmacy Services Now Being Utilized

Johnson Memorial Health Services (JMHS) is pleased to have received the Leona M. and Hary B. Helmsley Grant. JMHS was awarded \$426,973.00 to help in the purchase of equipment and supplies needed to implement ePharmacy services through Avera. ePharmacy provides rural hospitals like ours around-the-clock access to hospital-trained pharmacists making it possible for every medication order to be reviewed and approved prior to administration to patients. For our patients this means accurate medication administration, improved safety and comprehensive medication management.

Part of the funds were used to purchase two Omnicell units for the Hospital, one in the inpatient unit and one in the ER. The Omnicell units provide a secure, accurate and efficient medication management system.

ePharmacy is currently live in 42 facilities across Iowa, Minnesota, Nebraska, Wyoming and South Dakota. ePharmacy has reviewed more than 419,338 medication orders in the past 12 months and over 966,827 medication orders since inception. It has

intervened on over 26,000 medication orders resulting in over 11,500 potential serious safety events being avoided.

Since JMHS has a part time pharmacist on staff, ePharmacy is a great option for staff when the pharmacist is not in the facility.



Pictured: Hospital nurses Monica Dessonville, LPN and Maggie Pehrson, RN receive hands on training on the use of the Omnicell unit.

Visit Medical Specialists Without Leaving Town

Want to see a specialist without traveling out of town? Johnson Memorial Health Services (JMHS) has two solutions for you. We have a variety of outreach specialists that visit our facility on a monthly basis. In addition eConsult allows you to access specialty services at JMHS through two-way video technology. eConsult is offered by more than 70 different providers in specialties that include infectious disease, mental health, dermatology, pediatrics, cardiology, pulmonology and oncology.

The eConsult equipment is set up in an exam room in the clinic, so eConsult visits are naturally a part of a physician's day, and mirror a typical patient-physician encounter as closely as possible. Paperwork is sent to physicians in advance of the visit so they have a chance to review the case. Just like the doctor opens the door to the exam room to see the patient, the doctor connects through the monitor. Instead of opening the

door, the doctor opens the camera.

A nurse is at the remote JMHS site to assist the specialist in assessing the patient. Through monitors at both ends, the physician can see and hear the patient; and the patient can hear and see the physician.

Johnson Memorial Health Services has partnered with Avera to provide eConsult services. Avera is a nationally recognized leader in telehealth applications that link patients, providers and specialists. In 2012, the eConsult service brought 5,700 specialty consultations to patients in rural areas across the Avera system. In addition eConsult has saved patients a total of 1,750,000 miles in travel. That is the equivalent of circling the Earth more than 71 times. About 99 percent of patients surveyed said they were highly satisfied with eConsult. Call your practitioner today at 320-769-4323 to see if eConsult would work for you.

New Faces at JMHS



Meet Jeanie Stockland, Occupational Therapist (OT/R). Jeanie graduated from Wakonda High School in Wakonda, SD. She attended Black Hills State University in Spearfish, SD and received a BS in Psychology. She received her Masters in Occupational Therapy from the University of South Dakota in Vermillion, SD.

Before coming to JMHS Jeanie worked at Spearfish Regional Hospital and Rehabilitation. There she worked with a wide range of patient populations including inpatient, outpatients, pediatrics, mental health/adults with developmental disabilities and home health. She has additional experience providing OT services to children from birth to 3 years of age.

Jeanie was hoping to work in a rural location. She enjoys the rural small town atmosphere and the advantages it offers, including the stronger connection with her patients and the community. Jeanie lives with her miniature dachshund, Odie, and enjoys outdoor activities in her free time such as hiking and running. She also enjoys baking, cooking and art.



Angela Heyn was hired as the Perioperative (OR) and Outreach Services Manager. She received her Registered Nurse Associates Degree from the University of South Dakota. She has been a nurse since 1994. During that time she worked for 10 years in the ER and Cardiac Rehab in Watertown, SD. She spent

two years as a traveling nurse and spent the last 8 years in the surgery department at Montevideo.

Angela said "I chose JMHS because of the Management aspect and I have found my passion in nursing is in the Surgery setting and managing an Outreach clinic was just a bonus. JMHS was looking for both and it was a perfect challenge and fit for me."

She had her husband, Terry, live in Watertown, SD. They have 3 boys, Justin (13) Brad (12) and Adam (7).



Brianna Sather is the new Director of Older Adult Services. Brianna graduated from Minnesota State Southeast Technical College with an Associates Degree in Registered Nursing. She has 5 years of nursing experience with an additional 4 years of experience as a nursing assistant.

She says "The reputation of the Care Center is excellent and that was a huge factor in choosing to be a team member of JMHS."

Brianna and her husband, Ryan, have been married for a little over a year. In July they had their first baby, a boy, named Trent. They also have two black labs.



Rebecca Behnke is our new Dietary Manager. She received her degree in Dietary Management from Alexandria Tech. She has more than 23 years of experience in the Dietary field.

She chose to join the JMHS team because she had heard good things about the facility and its staff. Rebecca and her husband, Duane.

have five children Shelby (20), Gavin (16), Rylan (11), Keigan (10) and Danica (7).



Amanda Henneberg was named the Manager at the new Johnson Memorial Assisted Living facility. She graduated from Dawson-Boyd in 1999 and received her LPN from Ridgewater College in 2002. She received her RN degree from Minnesota West in 2005.

Amanda said "The JMHS staff is very friendly and they use a great team approach in caring for the people in the community. I had one tenant's family member tell me that when they go south for the winter they tell everybody that their mother is cared for by the staff like she is their own family."

She and her husband, Todd, have two boys Tate (3) and Gavin (1).

Continued on page 7

JM Foundation Donations

From October 2012 - September 2013

Thank you for your generous support!

In memory of + Alta Roesch Larry & LuAnn Dahl, Kim & Danny Miller, Norma & Gordy Powers, Charles & Sharon Skordahl, John & Ginger Tollefson, Barb & Mike Jorgenson, Barbara Lundquist, Joe & Shelly Miranowski, Marjorie Miranowski, Elnore Bergeson, Alta Roesch, Carla Johnson; In memory of + Amy Tagen Gary & Julie Turnberg, Lowell & Mary Berglund, Colette & Dick Berglund; In memory of + Annabel Greseth John Dessonville; In memory of + Ardella Sumner Gary & Julie Turnberg; In memory of + Arian Mitling Roger & Diane Seefeld; In memory of + Gen Rimstad Roger & Diane Seefeld; In memory of + Arlene Thompson Vern & Laurel Silvernale, Kenwood & Diane Peet, Terry & Bev Westfield, Delmore & Bethel Fenske, Gary & Julie Turnberg, Lowell & Mary Berglund, John & Effie Deno, Barbara Lundquist, Brad & Maggie Madsen, Sam & Mary Olson, Neil & Rosalie Schilling, Florence Werner, Virgil Thompson, Jeff & Janet Lieb, Tollefson & Lee Law Office; In memory of + Lawrence Olson Jeff & Janet Liebl, Sam & Mary Olson, Norma & Gordy Powers, Tollefson & Lee Law Office; In memory of + Bob Jordahl Stan & Lois Ludvigson; In memory of + Charles Skrodahl Lowell & Mary Berglund, Larry & LuAnn Dahl, John & Effie Deno, Milton & Virginia Goplen, Ronald Helgeson, Roy & Judith Hinz, Ron & Pat Jordahl, Sam & Mary Olson, Kenwood & Diane Peet, Sheila Windingstad, Carla Johnson, Gary & Julie Turnberg, Elnore Bergeson, Janet Pearson; In memory of + Dale Beninga Faye Annett, Ruth Arrington; In memory of + Dorothy Odden Timothy & Brenda Halvorson; In memory of + Edwin Larson Larry & LuAnn Dahl; In memory of + Elaine Bergeson John & Effie Deno, Sam & Mary Olson, Debra & Donald Ranallo, John & Ginger Tollefson; In memory of + Eugene Olson John & Effie Deno, Dennis & Gen Hullstrom, Donald & Barbara Olson, Delbert & Anna Mae Thielke, Paul & Andrea Olson, Donald Olson, Tollefson & Lee Law Office, Virgil & Arlys Amundson, Dennis Anderson, Lowell & Mary Berglund, Dale & Deborah Breberg, Robert & Marlene Lee, Gerald Shigley; In memory of + Florence Skotterud Mr. & Mrs. Vernon Jordahl; In memory of + Genevive Rimstad Tollefson & Lee Law Office, Lowell & Mary Berglund, Genevieve Bothun, Linda & Ken Ellefson, Phil & Jean Maus, Richard & Diane Olson, Bonnie Miller, Sam & Mary Olson, Gary & Julie Turnberg, Tollefson & LeeLaw Office, Timothy & Brenda Halvorson; In memory of + Lilian Ness Tollefson & Lee Law Office; In memory of + Gene Maiers Shirley Maiers, Sam & Mary Olson, Timothy & Brenda Halvorson, Terry & Bev Westfield; In memory of + Jerome Breberg Lowell & Mary Berglund, Michael & Beth Westby, Terry & Bev Westfield; In memory of + Harland Thoen Dennis Anderson, Milton & Virginia Goplen, Barbara Lundquist, Phil & Jean Maus, Norma & Gordy Powers, Larry & Cindy Thoen, Kenwood & Diane Peet, Roger & Diane Seefeld; In memory of + Hazel Shigley Beverly & Darwin Marvin, Lorraine & Arlyn Babensee, Lowell & Mary Berglund, Ginny & Lloyd Boe, Marvin & Donna Boe, Daniel & Bill & Beth Smith Brodin, John & Effie Deno, Philip Greseth, Maxine Larson, Lila Nevins, Joyce Nikolaisen, Carol Rensberger, Harold & Marcella Sumner, Tollefson & Lee Law Office, Michael & Kathryn Gann, Duane & Carol Boenig; In memory of + Jeff Amundson Michael & Jody Bjerke, Norma & Gordy Powers, Vern & Laurel Silvernale, Kathy & Dwayne Johnson, Phil & Jean Maus, J. 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From October 2012 - September 2013

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JM Foundation Board

Dean Solem, Chairman

Carole Femrite, V. Chair

Ken Club

Marilee Jager

Paul Strand

Karen Strom

Marc Thoen

New Faces continued from page 5



Lori Andreas is the Director of Acute Patient Care Services (Hospital). She obtained her LPN and RN Associate Degree from Ridgewater College. She received her Bachelor of Science in Nursing from South Dakota State University.

Lori said "I chose JMHS because of the great reputation they have for quality, patient centered care. JMHS staff embrace the idea that our patients come first and it is our responsibility to care for them as we would our own family."

Lori lives in Montevideo with her husband, Jeff. She has two sons, Ty Stevens (31) and Easton Andreas (15) and a dog named, Jasmine.



Crystal Bothun is the Chief Financial Officer (CFO) at JMHS. She graduated from Southwest Minnesota University majoring in both Accounting & Finance and obtained her CPA shortly after graduating. She has five years of experience working for the Schwan Food Company and Cargill.

Crystal felt like the move to JMHS was just like coming home. She grew up in Dawson and has always wanted to come back to raise her family. Crystal and her husband, Tom, have two boys Matthew (2 ½ years old) and Sebastian (1 year old).



Glenn Gelhar is the Director of Clinic Services. Glenn graduated from Dawson-Boyd High School in 1974. He returned to his family farm with his wife; after working within healthcare administration in Washington State for over 30 years. Glenn is very proud to return to our community and work with our

dedicated staff and modern facility.

Did you know...you can choose

where you have tests done, where you have surgery and even where you do rehabilitation? Johnson Memorial Health Services has the radiology and lab equipment to perform most retests needed for follow up appointments. In addition we have general surgery available on a weekly basis. We provide physical, occupational, speech and cardiac rehabilitation therapy. We even have a certified massage therapist on staff. Even if you don't doctor at JMHS you can ask to have these services done here. Call 320-769-4323 for more information.



JMHS Healthfair & Ag Day Wednesday, March 26

> JM Foundation Gala Friday, April 1

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